Underground Passenger Survey

08/10/2013

Prepared on behalf of the RMT

Fieldwork Dates

30th September - 05th October 2013

Data Collection Method

The survey was conducted via face-to-face interviews with passengers at 23 of the busiest London Underground stations by passenger numbers; Baker Street, Bank & Monument, Bond Street, Canary Wharf, Charing Cross, Euston, Green Park, Hammersmith, Holborn, King's Cross St Pancras, Leicester Square, Liverpool Street, London Bridge, Oxford Circus, Paddington, Piccadilly Circus, Shepherd's Bush, South Kensington, Stratford, Tottenham Court Road, Victoria and Waterloo.

Interviews were conducted using a random in-street face-to-face methodology. Interviewers positioned themselves at the exits/entrances of Underground stations and they approached the 'next' available person after the completion of each interview.

No quotas were imposed, and the survey sample can be presumed to be a reliable approximation of the profile of all passengers who were passing through each of the stations during the fieldwork times.

Interviews were spread across the period between 10am and 9pm, Monday to Saturday, thus capturing a broad cross-section of London Underground use during an average week, including commuters, tourists and evening restaurant and theatre goers. The stations surveyed have a combined 979 million passenger exits & entrances and are therefore estimated to represent either the start or end point of approximately 70-80% of the 1,229 million annual passenger journeys on the London Underground.

Population Sampled

All adults aged 18+ in England, Scotland and Wales.

Sample Size

1,027

Margin of Error / Sampling Notes

Because only a sample of the full population was interviewed, all results are subject to sampling tolerances, meaning that not all differences are statistically significant. For example, in a question where 50% (the worst case scenario as far as margin of error is concerned) gave a particular answer, with an

effective sample of 1,027 it is 95% certain that the 'true' value (if all passengers in the fieldwork time and locations had been interviewed) will fall within the range of 3.1% from the sample result. Sub-samples from the cross-breaks will be subject to higher margin of error, conclusions drawn from cross-breaks with very small sub-samples should be treated with caution.

Data is unweighted, as there is not a specific profile of London Underground passengers per se. The population sampled is strictly the passenger-journeys* within the 23 stations examined, during the fieldwork times listed above – this population is used as an approximation for the wider population of London Underground passengers generally.

*as passenger-journeys rather than passengers were the sampling unit, it is possible (though unlikely) that an individual passenger was interviewed more than once during different journeys. Similarly passengers who undertake more journeys during the average year were more likely to be sampled than passengers who undertake fewer journeys.

Question presentation

All data tables shown in full below, in order and wording put to respondents. In addition to displayed tables, passengers were asked what the route of their journey was to ensure an Underground journey had taken place, and following each interview the sex and direction of travel (in or out of the station) of the interviewee as well as the time and location of interview were recorded by the interviewer.

Data were analysed and presented by Patrick Briône of Survation.

For further information please contact;
Damian Lyons Lowe
Chief Executive
Survation Ltd
0203 142 7644
damian.lyonslowe@survation.com

If you are interested in commissioning a poll from us, please contact researchteam@survation.com for a prompt response to your enquiry and we'll call you right back with the appropriate person.

Sign up for our press releases at http://eepurl.com/mOK8T
Follow us on twitter:
www.twitter.com/survation for our regular survey work and political polling
www.twitter.com/damiansurvation for Damian Lyons Lowe's twitter feed
Survation are a member of The British Polling Council and abide by its rules:
http://www.britishpollingcouncil.org
Survation Ltd Registered in England & Wales Number 07143509

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q1. What is the purpose of your journey today? [tick all that apply]

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Commuting to / from work	388	309	79	202	186	124	165	86	12	388	5	12	9	283	57	40	8	66	45
	37.8%	47.3%	21.1%	39.6%	36.1%	33.7%	42.3%	40.4%	22.7%	100.0%	3.5%	4.6%	4.1%	57.6%	30.9%	19.0%	5.7%	52.0%	56.3%
Other business travel	94	55	39	61	33	22	39	28	4	3	1	0	5	41	20	26	7	17	6
	9.2%	8.4%	10.4%	12.0%	6.3%	5.9%	10.0%	13.1%	7.6%	0.8%	0.7%	0.0%	2.2%	8.4%	10.9%	12.3%	4.9%	13.4%	7.5%
Tourism	140	26	114	71	69	53	39	35	13	5	140	8	17	15	8	27	90	4	2
	13.6%	4.0%	30.5%	13.9%	13.4%	14.4%	10.0%	16.4%	24.5%	1.3%	100.0%	3.1%	7.7%	3.1%	4.3%	12.8%	63.9%	3.2%	2.5%
Shopping	80	56	24	29	51	31	25	18	6	6	1	86	12	30	23	23	4	8	6
	7.8%	8.6%	6.5%	5.7%	9.9%	8.4%	6.4%	8.5%	11.4%	1.5%	0.7%	33.2%	5.4%	6.1%	12.5%	10.9%	2.9%	6.3%	7.5%
Entertainment / leisure / dining out	179	101	78	84	95	67	65	33	13	6	7	185	28	53	33	66	27	16	11
	17.4%	15.4%	20.9%	16.4%	18.4%	18.2%	16.7%	15.4%	24.5%	1.5%	5.0%	71.4%	12.7%	10.8%	18.0%	31.3%	19.1%	12.6%	13.7%
Visiting friends / family	222	136	86	90	132	104	78	30	10	9	17	40	222	88	56	63	15	17	12
	21.6%	20.8%	23.0%	17.6%	25.6%	28.2%	20.0%	14.1%	18.8%	2.3%	12.1%	15.4%	100.0%	18.0%	30.5%	29.9%	10.7%	13.4%	15.0%
Onward travel outside of London	13	5	8	6	7	3	6	2	2	3	0	1	0	5	2	4	2	2	0
	1.3%	0.8%	2.2%	1.2%	1.4%	0.8%	1.5%	1.0%	3.7%	0.8%	0.0%	0.4%	0.0%	1.1%	1.1%	1.9%	1.4%	1.6%	0.0%
Other personal travel	20	16	4	8	12	8	5	3	4	1	0	0	0	7	5	6	2	5	0
	1.9%	2.5%	1.0%	1.6%	2.4%	2.1%	1.3%	1.4%	7.6%	0.2%	0.0%	0.0%	0.0%	1.4%	2.8%	2.8%	1.4%	3.9%	0.0%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q2. How often do you use the underground?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Every day	491	426	65	252	239	189	213	76	12	283	15	83	88	491	0	0	0	85	53
	47.8%	65.2%	17.4%	49.3%	46.3%	51.4%	54.6%	35.7%	22.6%	72.9%	10.7%	32.0%	39.6%	100.0%	0.0%	0.0%	0.0%	66.9%	66.3%
Every week	184	141	43	82	102	59	69	42	14	57	8	56	56	0	184	0	0	22	17
	17.9%	21.6%	11.5%	16.0%	19.8%	16.0%	17.7%	19.7%	26.4%	14.7%	5.7%	21.6%	25.2%	0.0%	100.0%	0.0%	0.0%	17.3%	21.3%
Every month	134	64	70	76	58	44	45	36	9	30	7	55	38	0	0	134	0	16	4
	13.0%	9.8%	18.7%	14.9%	11.2%	12.0%	11.5%	16.9%	17.0%	7.7%	5.0%	21.2%	17.1%	0.0%	0.0%	63.5%	0.0%	12.6%	5.0%
A few times a year	77	18	59	30	47	20	20	30	6	10	20	34	25	0	0	77	0	4	6
	7.5%	2.8%	15.8%	5.9%	9.1%	5.4%	5.1%	14.1%	11.3%	2.6%	14.3%	13.1%	11.3%	0.0%	0.0%	36.5%	0.0%	3.1%	7.5%
Only at this time [eg if tourist / visitor to London]	141	4	137	71	70	56	43	29	12	8	90	31	15	0	0	0	141	0	0
	13.7%	0.6%	36.6%	13.9%	13.6%	15.2%	11.0%	13.6%	22.6%	2.1%	64.3%	12.0%	6.8%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%

SURVATION

SURVEYING THE NATION

London Underground Passenger Survey

Q3. What do you consider to be the primary purpose of a ticket office on the underground? (SHOW CARD)

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Buying Tickets	591	356	235	304	287	202	224	135	28	228	84	154	118	269	112	120	90	72	39
	57.5%	54.5%	62.8%	59.5%	55.6%	54.9%	57.4%	63.4%	52.8%	58.8%	60.0%	59.5%	53.2%	54.8%	60.9%	56.9%	63.8%	56.7%	48.8%
Travel Advice	188	137	51	84	104	69	78	32	8	70	19	43	41	104	28	37	19	25	16
	18.3%	21.0%	13.6%	16.4%	20.2%	18.8%	20.0%	15.0%	15.1%	18.0%	13.6%	16.6%	18.5%	21.2%	15.2%	17.5%	13.5%	19.7%	20.0%
General Information / Assistance	175	117	58	82	93	70	65	29	11	66	27	45	41	85	33	34	23	20	17
	17.0%	17.9%	15.5%	16.0%	18.0%	19.0%	16.7%	13.6%	20.8%	17.0%	19.3%	17.4%	18.5%	17.3%	17.9%	16.1%	16.3%	15.7%	21.3%
Help in emergency	55	31	24	29	26	22	15	13	5	19	8	14	16	27	7	14	7	6	7
	5.4%	4.7%	6.4%	5.7%	5.0%	6.0%	3.8%	6.1%	9.4%	4.9%	5.7%	5.4%	7.2%	5.5%	3.8%	6.6%	5.0%	4.7%	8.8%
Something else	4	3	1	2	2	1	3	0	0	0	0	1	3	2	1	0	1	1	0
	0.4%	0.5%	0.3%	0.4%	0.4%	0.3%	0.8%	0.0%	0.0%	0.0%	0.0%	0.4%	1.4%	0.4%	0.5%	0.0%	0.7%	0.8%	0.0%
Nothing	10	7	3	9	1	2	3	4	1	4	1	1	2	3	2	5	0	3	1
	1.0%	1.1%	0.8%	1.8%	0.2%	0.5%	0.8%	1.9%	1.9%	1.0%	0.7%	0.4%	0.9%	0.6%	1.1%	2.4%	0.0%	2.4%	1.3%
Don't know	4	2	2	1	3	2	2	0	0	1	1	1	1	1	1	1	1	0	0
	0.4%	0.3%	0.5%	0.2%	0.6%	0.5%	0.5%	0.0%	0.0%	0.3%	0.7%	0.4%	0.5%	0.2%	0.5%	0.5%	0.7%	0.0%	0.0%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q4. What other main purpose do you think a ticket office on the underground fulfils?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Buying Tickets	**148**	94	54	74	74	58	57	28	5	53	26	45	31	65	29	33	21	16	11
	14.4%	14.4%	14.4%	14.5%	14.3%	15.8%	14.6%	13.1%	9.4%	13.7%	18.6%	17.4%	14.0%	13.2%	15.8%	15.6%	14.9%	12.6%	13.8%
Travel Advice	**350**	222	128	186	164	109	140	82	18	141	46	78	76	157	69	78	46	45	28
	34.1%	34.0%	34.2%	36.4%	31.8%	29.6%	35.9%	38.5%	34.0%	36.3%	32.9%	30.1%	34.2%	32.0%	37.5%	37.0%	32.6%	35.4%	35.0%
General Information / Assistance	**341**	213	128	154	187	130	121	67	21	109	48	97	76	169	58	58	56	39	21
	33.2%	32.6%	34.2%	30.1%	36.2%	35.3%	31.0%	31.5%	39.6%	28.1%	34.3%	37.5%	34.2%	34.4%	31.5%	27.5%	39.7%	30.7%	26.3%
Help in emergency	**119**	76	43	51	68	53	43	18	5	44	15	30	29	62	19	26	12	14	15
	11.6%	11.6%	11.5%	10.0%	13.2%	14.4%	11.0%	8.5%	9.4%	11.3%	10.7%	11.6%	13.1%	12.6%	10.3%	12.3%	8.5%	11.0%	18.8%
Something else	**16**	14	2	10	6	3	8	4	1	11	0	0	5	11	3	1	1	5	1
	1.6%	2.1%	0.5%	2.0%	1.2%	0.8%	2.1%	1.9%	1.9%	2.8%	0.0%	0.0%	2.3%	2.2%	1.6%	0.5%	0.7%	3.9%	1.3%
Nothing	**32**	22	10	24	8	10	11	9	2	18	2	7	2	15	5	9	3	5	3
	3.1%	3.4%	2.7%	4.7%	1.6%	2.7%	2.8%	4.2%	3.8%	4.6%	1.4%	2.7%	0.9%	3.1%	2.7%	4.3%	2.1%	3.9%	3.8%
Don't know	**21**	12	9	12	9	5	10	5	1	12	3	2	3	12	1	6	2	3	1
	2.0%	1.8%	2.4%	2.3%	1.7%	1.4%	2.6%	2.3%	1.9%	3.1%	2.1%	0.8%	1.4%	2.4%	0.5%	2.8%	1.4%	2.4%	1.3%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q5. To what extent would you or would you not be concerned if the tube stations on your journey no longer had any manned ticket offices?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Not at all concerned	78	52	26	54	24	17	38	18	5	32	6	23	10	34	16	23	5	13	4
	7.6%	8.0%	7.0%	10.6%	4.7%	4.6%	9.7%	8.5%	9.4%	8.2%	4.3%	8.9%	4.5%	6.9%	8.7%	10.9%	3.5%	10.2%	5.0%
Not very concerned	223	141	82	118	105	84	90	42	6	95	21	47	51	109	42	39	33	23	10
	21.7%	21.6%	21.9%	23.1%	20.3%	22.8%	23.1%	19.7%	11.3%	24.5%	15.0%	18.1%	23.0%	22.2%	22.8%	18.5%	23.4%	18.1%	12.5%
Quite concerned	342	228	114	166	176	138	137	53	13	138	30	89	65	171	61	68	42	51	34
	33.3%	34.9%	30.5%	32.5%	34.1%	37.5%	35.1%	24.9%	24.5%	35.6%	21.4%	34.4%	29.3%	34.8%	33.2%	32.2%	29.8%	40.2%	42.5%
Very concerned	384	232	152	173	211	129	125	100	29	123	83	100	96	177	65	81	61	40	32
	37.4%	35.5%	40.6%	33.9%	40.9%	35.1%	32.1%	46.9%	54.7%	31.7%	59.3%	38.6%	43.2%	36.0%	35.3%	38.4%	43.3%	31.5%	40.0%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q6. Have you ever found yourself unable to buy a ticket from a machine because it was broken?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Yes	534	406	128	256	278	185	219	100	28	245	24	142	109	299	111	94	30	78	53
	52.0%	62.2%	34.2%	50.1%	53.9%	50.3%	56.2%	46.9%	52.8%	63.1%	17.1%	54.8%	49.1%	60.9%	60.3%	44.5%	21.3%	61.4%	66.3%
No	493	247	246	255	238	183	171	113	25	143	116	117	113	192	73	117	111	49	27
	48.0%	37.8%	65.8%	49.9%	46.1%	49.7%	43.8%	53.1%	47.2%	36.9%	82.9%	45.2%	50.9%	39.1%	39.7%	55.5%	78.7%	38.6%	33.8%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q7. Do you live in Greater London?

| | Total | Live in London? | | Sex | | Age | | | | Purpose of Journey | | | | Frequency of Underground Use | | | | Mayoral Vote | |
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	**653**	**374**	**511**	**516**	**368**	**390**	**213**	**53**	**388**	**140**	**259**	**222**	**491**	**184**	**211**	**141**	**127**	**80**
Yes	**653**	653	0	322	331	238	278	104	30	309	26	157	136	426	141	82	4	127	80
	63.6%	100.0%	0.0%	63.0%	64.1%	64.7%	71.3%	48.8%	56.6%	79.6%	18.6%	60.6%	61.3%	86.8%	76.6%	38.9%	2.8%	100.0%	100.0%
No	**374**	0	374	189	185	130	112	109	23	79	114	102	86	65	43	129	137	0	0
	36.4%	0.0%	100.0%	37.0%	35.9%	35.3%	28.7%	51.2%	43.4%	20.4%	81.4%	39.4%	38.7%	13.2%	23.4%	61.1%	97.2%	0.0%	0.0%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q8. Do you mind if I ask who you voted for in the last London Mayor election?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	653	653	0	322	331	238	278	104	30	309	26	157	136	426	141	82	4	127	80
Boris [either as first or second choice]	127	127	0	65	62	18	61	34	14	66	4	24	17	85	22	20	0	127	0
	19.4%	19.4%	0.0%	20.2%	18.7%	7.6%	21.9%	32.7%	46.7%	21.4%	15.4%	15.3%	12.5%	20.0%	15.6%	24.4%	0.0%	100.0%	0.0%
Ken [either as first or second choice]	80	80	0	50	30	17	39	19	5	45	2	17	12	53	17	10	0	0	80
	12.3%	12.3%	0.0%	15.5%	9.1%	7.1%	14.0%	18.3%	16.7%	14.6%	7.7%	10.8%	8.8%	12.4%	12.1%	12.2%	0.0%	0.0%	100.0%
Other candidate(s)	4	4	0	2	2	1	1	2	0	2	1	0	2	2	1	1	0	0	0
	0.6%	0.6%	0.0%	0.6%	0.6%	0.4%	0.4%	1.9%	0.0%	0.6%	3.8%	0.0%	1.5%	0.5%	0.7%	1.2%	0.0%	0.0%	0.0%
Did not vote in 2012 Mayoral election	410	410	0	185	225	193	167	39	8	184	19	105	100	267	90	49	4	0	0
	62.8%	62.8%	0.0%	57.5%	68.0%	81.1%	60.1%	37.5%	26.7%	59.5%	73.1%	66.9%	73.5%	62.7%	63.8%	59.8%	100.0%	0.0%	0.0%
Don't know	2	2	0	1	1	0	2	0	0	1	0	1	0	2	0	0	0	0	0
	0.3%	0.3%	0.0%	0.3%	0.3%	0.0%	0.7%	0.0%	0.0%	0.3%	0.0%	0.6%	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Refused	30	30	0	19	11	9	8	10	3	11	0	10	5	17	11	2	0	0	0
	4.6%	4.6%	0.0%	5.9%	3.3%	3.8%	2.9%	9.6%	10.0%	3.6%	0.0%	6.4%	3.7%	4.0%	7.8%	2.4%	0.0%	0.0%	0.0%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q9. And if a candidate for Mayor of London had pledged to keep a manned ticket office open at all stations, but then acted to close ticket offices on the underground, would you be less likely to vote for them in future, or would that make no difference to your vote next time?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	604	604	0	295	309	216	258	98	29	289	22	145	122	397	127	76	4	126	80
Much less likely	**135**	135	0	75	60	49	57	23	6	68	8	31	27	98	24	12	1	30	31
	22.4%	22.4%	0.0%	25.4%	19.4%	22.7%	22.1%	23.5%	20.7%	23.5%	36.4%	21.4%	22.1%	24.7%	18.9%	15.8%	25.0%	23.8%	38.8%
Somewhat less likely	**161**	161	0	72	89	56	70	26	8	73	6	42	37	106	30	24	1	41	19
	26.7%	26.7%	0.0%	24.4%	28.8%	25.9%	27.1%	26.5%	27.6%	25.3%	27.3%	29.0%	30.3%	26.7%	23.6%	31.6%	25.0%	32.5%	23.8%
No difference to my vote	**218**	218	0	107	111	69	101	36	12	106	6	50	41	142	49	27	0	53	30
	36.1%	36.1%	0.0%	36.3%	35.9%	31.9%	39.1%	36.7%	41.4%	36.7%	27.3%	34.5%	33.6%	35.8%	38.6%	35.5%	0.0%	42.1%	37.5%
Somewhat more likely	**5**	5	0	4	1	3	1	1	0	1	1	3	4	1	0	4	0	1	0
	0.8%	0.8%	0.0%	1.4%	0.3%	1.4%	0.4%	1.0%	0.0%	0.3%	4.5%	2.1%	3.3%	0.3%	0.0%	5.3%	0.0%	0.8%	0.0%
Much more likely	**2**	2	0	2	0	1	1	0	0	0	0	1	2	0	0	2	0	0	0
	0.3%	0.3%	0.0%	0.7%	0.0%	0.5%	0.4%	0.0%	0.0%	0.0%	0.0%	0.7%	1.6%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%
Don't know	**65**	65	0	23	42	32	24	6	1	35	1	12	10	41	16	6	2	1	0
	10.8%	10.8%	0.0%	7.8%	13.6%	14.8%	9.3%	6.1%	3.4%	12.1%	4.5%	8.3%	8.2%	10.3%	12.6%	7.9%	50.0%	0.8%	0.0%
Refused	**18**	18	0	12	6	6	4	6	2	6	0	6	1	9	8	1	0	0	0
	3.0%	3.0%	0.0%	4.1%	1.9%	2.8%	1.6%	6.1%	6.9%	2.1%	0.0%	4.1%	0.8%	2.3%	6.3%	1.3%	0.0%	0.0%	0.0%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q10. Thinking about tube fares, do you think tube fares are too expensive or about right?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Too Expensive	**726**	515	211	345	381	272	293	125	33	301	65	181	158	385	143	131	67	94	69
	70.7%	78.9%	56.4%	67.5%	73.8%	73.9%	75.1%	58.7%	62.3%	77.6%	46.4%	69.9%	71.2%	78.4%	77.7%	62.1%	47.5%	74.0%	86.3%
About right	**299**	137	162	166	133	96	96	87	20	86	75	77	63	105	41	79	74	33	10
	29.1%	21.0%	43.3%	32.5%	25.8%	26.1%	24.6%	40.8%	37.7%	22.2%	53.6%	29.7%	28.4%	21.4%	22.3%	37.4%	52.5%	26.0%	12.5%
Don't know	**1**	0	1	0	1	0	0	1	0	1	0	0	1	0	0	1	0	0	0
	0.1%	0.0%	0.3%	0.0%	0.2%	0.0%	0.0%	0.5%	0.0%	0.3%	0.0%	0.0%	0.5%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%
Refused	**1**	1	0	0	1	0	1	0	0	0	0	1	0	1	0	0	0	0	1
	0.1%	0.2%	0.0%	0.0%	0.2%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	1.3%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Q11. Do you mind if I ask which of the following age brackets you fall into?

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1024	650	374	510	514	368	390	213	53	387	140	258	222	490	184	210	140	127	80
Under 25	**368**	238	130	146	222	368	0	0	0	124	53	98	104	189	59	64	56	18	17
	35.9%	36.6%	34.8%	28.6%	43.2%	100.0%	0.0%	0.0%	0.0%	32.0%	37.9%	38.0%	46.8%	38.6%	32.1%	30.5%	40.0%	14.2%	21.3%
25-44	**390**	278	112	196	194	0	390	0	0	165	39	90	78	213	69	65	43	61	39
	38.1%	42.8%	29.9%	38.4%	37.7%	0.0%	100.0%	0.0%	0.0%	42.6%	27.9%	34.9%	35.1%	43.5%	37.5%	31.0%	30.7%	48.0%	48.8%
45-64	**213**	104	109	138	75	0	0	213	0	86	35	51	30	76	42	66	29	34	19
	20.8%	16.0%	29.1%	27.1%	14.6%	0.0%	0.0%	100.0%	0.0%	22.2%	25.0%	19.8%	13.5%	15.5%	22.8%	31.4%	20.7%	26.8%	23.8%
65+	**53**	30	23	30	23	0	0	0	53	12	13	19	10	12	14	15	12	14	5
	5.2%	4.6%	6.1%	5.9%	4.5%	0.0%	0.0%	0.0%	100.0%	3.1%	9.3%	7.4%	4.5%	2.4%	7.6%	7.1%	8.6%	11.0%	6.3%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

[Sex]

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	**653**	**374**	**511**	**516**	**368**	**390**	**213**	**53**	**388**	**140**	**259**	**222**	**491**	**184**	**211**	**141**	**127**	**80**
Male	**511**	322	189	511	0	146	196	138	30	202	71	113	90	252	82	106	71	65	50
	49.8%	49.3%	50.5%	100.0%	0.0%	39.7%	50.3%	64.8%	56.6%	52.1%	50.7%	43.6%	40.5%	51.3%	44.6%	50.2%	50.4%	51.2%	62.5%
Female	**516**	331	185	0	516	222	194	75	23	186	69	146	132	239	102	105	70	62	30
	50.2%	50.7%	49.5%	0.0%	100.0%	60.3%	49.7%	35.2%	43.4%	47.9%	49.3%	56.4%	59.5%	48.7%	55.4%	49.8%	49.6%	48.8%	37.5%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

[Station]

	Total	Live in London?		Sex		Age				Purpose of Journey				Frequency of Underground Use				Mayoral Vote	
		Yes	No	Male	Female	Under 25	25-44	45-64	65+	Commuting	Tourism	Shopping / Entertainment	Visiting people	Daily	Weekly	Monthly / yearly	Only now	Boris	Ken
	1027	653	374	511	516	368	390	213	53	388	140	259	222	491	184	211	141	127	80
Kings Cross	29	22	7	13	16	6	15	7	1	0	2	8	4	8	10	8	3	8	3
	2.8%	3.4%	1.9%	2.5%	3.1%	1.6%	3.8%	3.3%	1.9%	0.0%	1.4%	3.1%	1.8%	1.6%	5.4%	3.8%	2.1%	6.3%	3.8%
Euston	26	14	12	11	15	5	11	5	5	2	1	7	6	8	10	7	1	7	2
	2.5%	2.1%	3.2%	2.2%	2.9%	1.4%	2.8%	2.3%	9.4%	0.5%	0.7%	2.7%	2.7%	1.6%	5.4%	3.3%	0.7%	5.5%	2.5%
Liverpool Street	38	26	12	19	19	15	14	9	0	23	2	6	10	17	12	8	1	6	3
	3.7%	4.0%	3.2%	3.7%	3.7%	4.1%	3.6%	4.2%	0.0%	5.9%	1.4%	2.3%	4.5%	3.5%	6.5%	3.8%	0.7%	4.7%	3.8%
Bank	102	63	39	58	44	28	41	28	5	48	16	6	20	57	13	20	12	16	8
	9.9%	9.6%	10.4%	11.4%	8.5%	7.6%	10.5%	13.1%	9.4%	12.4%	11.4%	2.3%	9.0%	11.6%	7.1%	9.5%	8.5%	12.6%	10.0%
London Bridge	16	11	5	6	10	2	7	5	2	1	5	6	0	2	5	5	4	4	1
	1.6%	1.7%	1.3%	1.2%	1.9%	0.5%	1.8%	2.3%	3.8%	0.3%	3.6%	2.3%	0.0%	0.4%	2.7%	2.4%	2.8%	3.1%	1.3%
Stratford	36	33	3	15	21	11	22	3	0	20	0	0	15	27	5	2	2	3	5
	3.5%	5.1%	0.8%	2.9%	4.1%	3.0%	5.6%	1.4%	0.0%	5.2%	0.0%	0.0%	6.8%	5.5%	2.7%	0.9%	1.4%	2.4%	6.3%
Canary Wharf	69	54	15	37	32	29	28	12	0	41	2	9	22	55	9	5	0	16	6
	6.7%	8.3%	4.0%	7.2%	6.2%	7.9%	7.2%	5.6%	0.0%	10.6%	1.4%	3.5%	9.9%	11.2%	4.9%	2.4%	0.0%	12.6%	7.5%
Waterloo	33	19	14	20	13	7	16	8	2	10	6	7	4	7	8	12	6	4	2
	3.2%	2.9%	3.7%	3.9%	2.5%	1.9%	4.1%	3.8%	3.8%	2.6%	4.3%	2.7%	1.8%	1.4%	4.3%	5.7%	4.3%	3.1%	2.5%
Charing Cross	25	10	15	9	16	6	9	5	5	9	0	2	13	7	4	11	3	3	1
	2.4%	1.5%	4.0%	1.8%	3.1%	1.6%	2.3%	2.3%	9.4%	2.3%	0.0%	0.8%	5.9%	1.4%	2.2%	5.2%	2.1%	2.4%	1.3%
Holborn	31	18	13	14	17	14	12	3	2	12	2	7	6	14	2	6	9	6	1
	3.0%	2.8%	3.5%	2.7%	3.3%	3.8%	3.1%	1.4%	3.8%	3.1%	1.4%	2.7%	2.7%	2.9%	1.1%	2.8%	6.4%	4.7%	1.3%
Tottenham Court Road	32	17	15	21	11	11	8	9	4	10	9	6	1	12	8	6	6	3	6
	3.1%	2.6%	4.0%	4.1%	2.1%	3.0%	2.1%	4.2%	7.5%	2.6%	6.4%	2.3%	0.5%	2.4%	4.3%	2.8%	4.3%	2.4%	7.5%
Leicester Square	39	24	15	19	20	22	13	4	0	7	3	18	13	15	8	9	7	1	2
	3.8%	3.7%	4.0%	3.7%	3.9%	6.0%	3.3%	1.9%	0.0%	1.8%	2.1%	6.9%	5.9%	3.1%	4.3%	4.3%	5.0%	0.8%	2.5%
Piccadilly Circus	57	23	34	32	25	33	16	8	0	13	15	20	5	18	6	8	25	3	0
	5.6%	3.5%	9.1%	6.3%	4.8%	9.0%	4.1%	3.8%	0.0%	3.4%	10.7%	7.7%	2.3%	3.7%	3.3%	3.8%	17.7%	2.4%	0.0%
Green Park	102	79	23	47	55	28	44	26	4	51	19	22	21	68	9	15	10	11	12
	9.9%	12.1%	6.1%	9.2%	10.7%	7.6%	11.3%	12.2%	7.5%	13.1%	13.6%	8.5%	9.5%	13.8%	4.9%	7.1%	7.1%	8.7%	15.0%
Oxford Circus	46	24	22	22	24	34	5	6	1	10	7	22	10	20	7	14	5	2	2
	4.5%	3.7%	5.9%	4.3%	4.7%	9.2%	1.3%	2.8%	1.9%	2.6%	5.0%	8.5%	4.5%	4.1%	3.8%	6.6%	3.5%	1.6%	2.5%
Bond Street	39	29	10	17	22	12	15	7	5	17	4	23	3	24	6	6	3	4	2
	3.8%	4.4%	2.7%	3.3%	4.3%	3.3%	3.8%	3.3%	9.4%	4.4%	2.9%	8.9%	1.4%	4.9%	3.3%	2.8%	2.1%	3.1%	2.5%
Victoria	69	34	35	31	38	28	24	14	3	29	6	19	23	33	14	13	9	11	6
	6.7%	5.2%	9.4%	6.1%	7.4%	7.6%	6.2%	6.6%	5.7%	7.5%	4.3%	7.3%	10.4%	6.7%	7.6%	6.2%	6.4%	8.7%	7.5%
Baker Street	81	39	42	43	38	27	27	21	6	13	29	26	19	26	12	23	20	4	3
	7.9%	6.0%	11.2%	8.4%	7.4%	7.3%	6.9%	9.9%	11.3%	3.4%	20.7%	10.0%	8.6%	5.3%	6.5%	10.9%	14.2%	3.1%	3.8%

SURVATION
SURVEYING THE NATION

London Underground Passenger Survey

Paddington	**36**	16	20	22	14	9	19	8	0	4	7	20	11	5	7	18	6	1	1
	3.5%	2.5%	5.3%	4.3%	2.7%	2.4%	4.9%	3.8%	0.0%	1.0%	5.0%	7.7%	5.0%	1.0%	3.8%	8.5%	4.3%	0.8%	1.3%
Shepherd's Bush	**32**	28	4	20	12	7	21	3	1	12	1	6	11	20	8	2	2	3	5
	3.1%	4.3%	1.1%	3.9%	2.3%	1.9%	5.4%	1.4%	1.9%	3.1%	0.7%	2.3%	5.0%	4.1%	4.3%	0.9%	1.4%	2.4%	6.3%
Hammersmith	**28**	26	2	9	19	11	12	3	2	18	1	7	3	16	5	6	1	2	5
	2.7%	4.0%	0.5%	1.8%	3.7%	3.0%	3.1%	1.4%	3.8%	4.6%	0.7%	2.7%	1.4%	3.3%	2.7%	2.8%	0.7%	1.6%	6.3%
South Kensington	**37**	29	8	13	24	22	7	5	0	26	2	6	2	24	8	1	4	2	3
	3.6%	4.4%	2.1%	2.5%	4.7%	6.0%	1.8%	2.3%	0.0%	6.7%	1.4%	2.3%	0.9%	4.9%	4.3%	0.5%	2.8%	1.6%	3.8%
Monument	**24**	15	9	13	11	1	4	14	5	12	1	6	0	8	8	6	2	7	1
	2.3%	2.3%	2.4%	2.5%	2.1%	0.3%	1.0%	6.6%	9.4%	3.1%	0.7%	2.3%	0.0%	1.6%	4.3%	2.8%	1.4%	5.5%	1.3%