



29 October 2013

AJ/29.10.13

Bob Crow
General Secretary
RMT
Unity House
39 Chalton Street
London NW1 1JD

Gerry Duffy
Director of Employee Relations
Employee Relations

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Dear Bob

DRIVERLESS TRAINS – LONDON UNDERGROUND

London Underground is committed to a staffed railway, with high levels of customer service given by staff who are visible to customers and who actively seek to support customers. At the Fit for London staff engagement events, Mike Brown gave a commitment and assured Train Operators that if they wished to do so, they could continue to remain driving for the rest of their career. This commitment remains.

However, London Underground faces a number of challenges in the future: such as ever increasing customer demand numbers, increased expectation of higher reliability, pressure to be more efficient and to obtain best get the best value for money from everything that we spend.

It is our aspiration to use new technology and automation to the level that gives the greatest possible benefit to our customers bearing in mind the constraints inherent in our operating environment. Because of the long planning lead times our options are open and will be for some time. Any new train is likely to be operable in a number of modes.

London Underground is currently starting to plan the next generation of rolling stock to replace the existing fleets on a range of lines over the next few decades. We are looking closely at new technology and its ability to help us meet future requirements. We want to involve staff, and their representatives, in the development of these plans. Over the next few months, we aim to commence a major staff engagement exercise. This exercise aims to ensure that all members of staff are clear about the challenges ahead of us, have an opportunity to help design solutions to those challenges and understand their role in making the solutions work.

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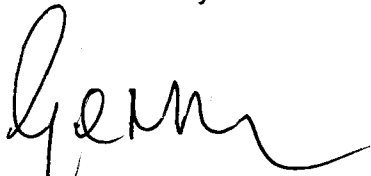
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company controlled by a local
authority within the meaning of
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Housing Act 1989. The controlling
authority is Transport for London.

Given that we are at a very early stage in the planning, we cannot rule anything in or out at this stage. We can, however, clearly state that we will not introduce a new fleet which is unsafe either for customers or staff.

We would like to involve our workforce and yourselves in an ongoing discussion about what and how as we move forward. Can I suggest that we meet up sometime in November so that we can discuss how we can together face the challenges of the future.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Gerry Duffy', with a large, sweeping flourish extending to the right.

Gerry Duffy
Director of Employee Relations

CC: John Leach